Shri Shivaji Shikshan Prasarak Mandal's Loknete Ramdas Patil Dhumal Arts, Science and Commerce College, Rahuri


Criterion II - Teaching-Learning and Evaluation
Student Satisfaction Survey
(AY 2022-23)

Based on the guidelines of National Assessment and Accreditation Council (NAAC), the college has conducted the Student Satisfaction Survey (SSS) for the quality improvements. We prepared Google form of the SSS questionnaire ( 20 objective \& 01 subjective) which is available in NAAC website and circulate its link among the students through student email-Id, whatsApp groups and appealed them to fill SSS questionnaires.

A total of 577 UG and PG students responded to the survey, $64.6 \%$ were female students and $35.4 \%$ were male students. Following is the graphical representation of ratings given on the different parameters assessed by the survey.

## Survey Result Summary by using Pi Chart:



## Age <br> 577 responses



## What degree program are you pursuing now?

577 responses


What subject area are you currently pursuing? 577 responses


- Arts
- Science - Commerce


## 1. How much of the syllabus was covered in the class?

577 responses


- $1-30$ to $54 \%$
- 0-Below 30\%


## 2. How well did the teachers prepare for the classes?

577 responses


# - 4 -Thoroughly 

- 3 - Satisfactorily

2-Poorly

- 1 - Indifferently
- 0 - Won't teach at all


## 3. How well were the teachers able to communicate?

577 responses


- 4 - Always effective
- 3-Sometimes effective

2-Just satisfactorily
1- Generally ineffective

- 0-Very poor communication


## 4.The teacher's approach to teaching can best be described as

577 responses


## 5.Fairness of the internal evaluation process by the teachers.

577 responses


## - 4 - Always fair

- 3 - Usually fair

2-Sometimes unfair
1- Usually unfair

- 0- Unfair


## 6. Was your performance in assignments discussed with you?

577 responses


2- Occasionally/Sometimes

- 1 - Rarely
- 0-Never


## 7. The institute takes active interest in promoting internship, student exchange, field visit

 opportunities for students.577 responses

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
577 responses


## 9. The institution provides multiple opportunities to learn and grow

577 responses


3-Agree
2-Neutral
1-Disagree
0- Strongly disagree
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
577 responses


- 4 - Every time
- 3 - Usually
2- Occasionally/Sometimes
- 1 - Rarely
- 0-Never


## 11. Your mentor does a necessary follow-up with an assigned task to you.

577 responses


4 - Every time

- 3 - Usually

2- Occasionally/Sometimes

- 1 - Rarely
- 0-Never

12. The teachers illustrate the concepts through examples and applications.

577 responses


2- Occasionally/Sometimes

- 1 - Rarely
- 0-Never

13. The teachers identify your strengths and encourage you with providing right level of challenges. 577 responses


3-Reasonably
2-Partially

- 1 - Slightly
- 0-Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them. 577 responses

15. The institution makes effort to engage students in the monitoring, review and continuousquality improvement of the teaching learning process.
577 responses


-     - Strongly agree
- 3 - Agree

2-Neutral

- 1 - Disagree

0 - Strongly disagree
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 577 responses


- 4 - To a great extent
- 3 - Moderate

2-Some what

- 1 - Very little
- $0-$ Not at all


## 17. Teachers encourage you to participate in extracurricular activities.

577 responses

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
577 responses

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
577 responses

20. The overall quality of teaching-learning process in your institute is very good. 577 responses


4-Strongly agree

- 3 - Agree

2-Neutral

- 1 - Disagree

0 - Strongly disagree
21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.(तुमच्या संस्थेतील एकूण अध्यापन शिकण्याचा अनुभव सुधारण्यासाठी तीन निरीक्षणे/सूचना द्या.) सूचना मराठीत दिल्या तरी चालेल.
637 responses
1.Give uniform for students

Good teacher are teaches
Regular lecture
Hard rull in college

Nothing to say
I think it's best institute
did graduate and doing PG in same college. Over all its good experience,

College should provide us uniform

Need of uniform

Accelerate training and placement cell activities in college and arrange campus interviews of companies.

## Student Satisfaction Survey Analysis in table format:

| Sr. <br> No. | SSS Question | Opinions of Responses in Percentage(\%) |  |  |  |  | \% of opinions <br> (3\&4) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 4 | 3 | 2 | 1 | 0 |  |
| 1 | How much of the syllabus was covered in the class? | 85-100 \% | 70-84 \% | 55-69\% | 30-54\% | Below 30\% |  |
|  |  | 47.9 | 30.3 | 14.1 | 6.7 | 1 | 78.2 |
| 2 | How well did the teachersprepare for the classes? | Thoroughly | Satisfactorily | Poorly | Indifferently | Won't teach at all |  |
|  |  | 40.9 | 45.5 | 8.1 | 4 | 1.5 | 86.4 |
| 3 | How well were the teachersable to communicate? | Always effective | Sometimes effective | Just satisfactorily | Generally ineffective | Very poor |  |
|  |  | 58.7 | 24.8 | 9.4 | 5.7 | 1.4 | 83.5 |
| 4 | The teacher's approach to teaching can best bedescribed as | Excellent | Very good | Good | Fair | Poor |  |
|  |  | 39.8 | 35.9 | 19.0 | 4 | 1.3 | 75.7 |
| 5 | Fairness of the internal evaluation process by theteachers. | Always fair | Usually fair | Sometimes unfair | Usually unfair | Unfair |  |
|  |  | 53.7 | 30.3 | 10 | 5.6 | 0.4 | 84.0 |
| 6 | Was your performance in assignments discussed withyou? | Every time | Usually | Occasionally/ Sometimes | Rarely | Never |  |
|  |  | 61.8 | 21.3 | 9.9 | 6 | 1 | 83.1 |
| 7 | The institute takes active | Regularly | Often | Sometimes | Rarely | Never |  |


|  | interest in <br> promoting <br> internship, student <br> exchange, field visit <br> opportunities for students | 51 | 20.2 | 14.9 | 7.8 | 6.1 | 71.2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8 | The teaching and mentoringprocess in your institution facilitates you in cognitive, social and emotional growth. | Significantly | Very well | Moderately | Marginal y | Not at all |  |
|  |  | 39.2 | 39.8 | 12.4 | 6.6 | 2 | 79.0 |
| 9 | The institution provides multiple opportunities tolearn and grow. | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |  |
|  |  | 34.1 | 46 | 13.1 | 6.3 | 0.5 | 80.1 |
| 10 | Teachers inform you aboutyour expected competencies, course outcomes and Programme Outcomes. | Every time | Usually | Occasionally/ Sometimes | Rarely | Never |  |
|  |  | 56.9 | 25.6 | 10.0 | 5.3 | 2 |  |
| 11 | Your mentor does a necessary follow-up with an assigned task to you. | Every time | Sometimes/ Occasionally | Usually | Rarely | don't have a mentor |  |
|  |  | 52.8 | 30.8 | 9.1 | 5.1 | 2.2 | 83.6 |
| 12 | The teachers illustrate the concepts through examplesand applications. | Every time | Usually | Occasionally/ Sometimes | Rarely | Never |  |
|  |  | 59.3 | 26.3 | 8.2 | 4.2 | 2 | 85.6 |
| 13 | The teachers identify your strengths and encourage youwith providing right level of Challenges. | Fully | Reasonably | Partially | Slightly | Unable to |  |
|  |  | 53.2 | 29.6 | 9.8 | 5.7 | 1.7 | 82.8 |


| 14 | Teachers are able to identifyyour weaknesses and help you to overcome them. | Every time | Usually | Occasionally/ Sometimes | Rarely | Never | 81.1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 54.1 | 27 | 9 | 7 | 2.9 |  |
| 15 | The institution makes effortto engage students in the monitoring, review and continuous quality improvement of the teaching learning process. | Strongly agree | Agree | Neutral | Disagree | Strongly disagree | 81.7 |
|  |  | 40.7 | 41 | 13.5 | 3.3 | 1.5 |  |
| 16 | The institute/ teachers usestudent centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. | To a great extent | Moderate | Somewhat | Very little | Not at all | 82.7 |
|  |  | 50.1 | 32.6 | 10.2 | 5.8 | 1.3 |  |
| 17 | Teachers encourage you to participate in extracurricular activities. | Strongly agree | Agree | Neutral | Disagree | Strongly Disagree |  |
|  |  | 44.9 | 36.2 | 11.7 | 6.2 | 1 | 81.1 |
| 18 | Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. | To a great extent | Moderate | Some what | Very little | Not at al | 81.6 |
|  |  | 50.9 | 30.7 | 8.6 | 8 | 1.8 |  |


| 19 | What percentage of teachersuse ICT tools such | Above 90\% | 70-89\% | 50-69\% | 30-49\% | Below 29\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Multimedia, etc. <br> while teaching. | 36.5 | 41.8 | 12.7 | 8 | 1 | 78.3 |
| 20 | The overall quality of teaching-learning process in your institute is very good. | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |  |
|  |  | 42.5 | 38.6 | 13.8 | 4.4 | 0.7 | 81.1 |
|  |  |  |  |  | Average \% of opinions (3\&4) |  | 81.17 |

Higher percentage of students is satisfied with overall quality of teaching learning process in our college. The college and IQAC cell has taken this feedback and students suggestions positively. The college will definitely take positive steps to resolve student's issues in the next academic year.

principal (I/C)

